

LAFOIP Policy and Procedures Checklist for School Divisions

Delegation of Authority for Privacy Issues

1. Is there an appointed privacy officer within the organization? Yes No
2. Has the board or the head appropriately delegated authority under LAFOIPP to the administrator responsible for LAFOIPP? Yes No

Development of Policy

3. Are board members:
 - a. involved in development of privacy measures Yes No
 - b. involved in implementation of privacy measures Yes No
 - c. informed on privacy compliance issues Yes No
4. Are central office administration:
 - a. involved in development of privacy measures Yes No
 - b. involved in Implementation of privacy measures Yes No
 - c. informed on privacy compliance issues Yes No
5. Are school-based administrators:
 - a. involved in development of privacy measures Yes No
 - b. involved in implementation of privacy measures Yes No
 - c. informed on privacy compliance issues Yes No

Consultation

6. Have key stakeholders been involved in the privacy protection aspects of the procedure and provided an opportunity for comment on any implications? Yes No

Training

7. Is training related to protection of personal information provided to:
 - a. board members Yes No
 - b. all levels of management Yes No
 - c. all employees Yes No
 - d. contractors with access to personal information Yes No

Privacy Impact Assessments

8. Are privacy impact assessments required as part of the protocol for the implementation of new procedure, program or projects? Yes No

Collection of Personal Information

9. Is personal information collected for a program, activity, or service that will be of benefit to the subject individual? Yes No
10. Are individuals informed as to the anticipated uses and/or disclosures of their personal information? Yes No
11. Is personal information required to be used only for its originally stated purpose or for uses an individual would reasonably consider consistent with those purposes? Yes No
12. If not, must consent be obtained to use the information in a different manner than originally intended? Yes No

Access to Personal Information

13. Are policies and procedures in place to ensure secure access on a need to know basis only? Yes No
14. Is access to personal information documented? Yes No
15. Is individual consent to release of information obtained whenever possible? Yes No
16. Is information about the collection of personal information readily available to the individuals about whom the personal information is collected? Yes No
17. Are there policies and procedures in place, when appropriate, to deny an individual request for access to personal information? Yes No
18. Are there procedures in place to correct an individual's personal information, when requested? Yes No
19. Are there policies and procedures in place to ensure that personal information is as accurate and complete as possible? Yes No
20. Are there policies and procedures in place regarding disclosure of personal information belonging to a person that is deceased? Yes No

Security and Storage of Information

21. Are records management policies and procedures in place? Yes No
22. Are physical access and security controls in place (locked offices and filing cabinets, clean desk policy, padlocked laptop computers, etc.)? Yes No
23. Are Information Technology access and security controls in place including technological tools and system design techniques considered to enhance privacy and security (encryption, digital signatures, secure passwords, etc.)? Yes No

24. Are arrangements in place for an audit of the procedure, including access to personal information, compliance with policies and procedures, enforcement and reporting? Yes No

Breach

25. Are there policies and procedures in place regarding breaches of privacy, security and confidentiality? Yes No
26. Are administration and staff trained on how to avoid breaches and to mitigate/manage in the event of a breach of personal privacy? Yes No

School Level Policy/Procedures

27. Do all school have a school-wide plan in place to address issues of privacy protection? Yes No
28. Has each school in the division developed a privacy policy, guidelines and/or procedures? Yes No
29. Do all schools have processes in place to inform parents about privacy and access to information? Yes No
30. Do all schools have processes in place to educate students about privacy and access to information? Yes No

Organizational Governance

31. Is there an organizational strategic plan or business plan that clearly addresses privacy protection? Yes No
32. Does a written privacy charter or policy exist? Yes No
33. Have privacy guidelines been developed for various aspects of the board's operations? Yes No
34. Does a management reporting process exist to ensure that management is informed of any privacy compliance issues? Yes No
35. Is senior management actively involved in the development, implementation and/or promotion of privacy measures within the organization? Yes No
36. Is it understood in the organization that the Head is accountable for compliance with access and privacy legislation, and that any delegation of powers and duties should be formally recorded? Yes No
37. Are there written organizational policies and procedures that define the responsibility for protecting personal information? Yes No

Human Resource Practices

38. Do employees with access to personal information receive training related to privacy legislation as well as organizational privacy policies and practices? Yes No
39. Is an employee within the organization formally designated responsibility for the daily administration of privacy compliance? Yes No
40. Is the identity of the individual known throughout the organization? Yes No
41. Is there a list of the staff positions or categories that use this personal information? Yes No
42. Do staff receive ongoing training about security policies and procedures, and are they made aware of the importance of security and confidentiality on an ongoing basis? Yes No
43. Can individuals within the organization obtain information about privacy policies and procedures with reasonable ease? Yes No

Privacy Controls and Security

44. Have security procedures for the collection, transmission, storage, and disposal of personal information, and access to it, been documented? Yes No
45. Is there an audit trail maintained to document when and by whom a file or record was created, updated, or viewed? Yes No
46. Does staff maintain a disclosure log or audit trail of:
- a. what information has been disclosed Yes No
 - b. the recipient Yes No
 - c. purpose and authority for the disclosure Yes No
47. Are access logs and audit trails reviewed on a regular basis? Yes No
48. Are there written information security policies including a definition of roles and responsibilities and sanctions for breaches of policy? Yes No
49. Are there security measures in place for personal information regardless of media format? Yes No
50. Is access to personal information regularly monitored and audited? Yes No
51. Are users assigned unique user identifications and passwords for access to personal information and are passwords changed regularly? Yes No
52. Are access privileges revoked promptly when required (e.g. when an employee leaves or moves)? Yes No

53. Are external providers of information management or technology services covered by written agreements dealing with risks including unauthorized access, use, disclosure, retention, and destruction or alteration as a best practice?

Yes

No